Success Story

Krz Lemgo

Time management online and mobile
Access Control
Biometrics

Municipalities.
About krz Lemgo

The municipal computer centre Minden-Ravensberg/Lippe (krz) in Lemgo was founded in 1971 and has been the IT service provider for local municipalities for over 40 years. More than 200 employees, qualified by continuous further training - from administrative specialists to technical experts - work for the short term IT service provider in Lemgo. In the administrations of the association area itself, approx. 7,600 PC workstations with approx. 10,000 terminals are currently supported by the krz.

The service and the hotline ensure a data availability of almost 100 percent. Customers can access the data stock all year round and “around the clock”. This is also appreciated by many other administrations that make use of the services of krz. Today, around 30% of all residents in NRW are already served by local authorities that use procedures provided by krz, either completely or in part.

Challenge and solution

The working times of civil servants and employees covered by collective agreements recorded by the time recording terminals flow into the existing wage and salary system. Standard interfaces link the time recording solution with most ERP solutions or with facility management. Employee cards used multifunctionally: At the Studentenwerk Hannover, for example, RFID cards are primarily used for payment in the canteen. Employees can also use the cards for time recording.

For very small branches of public administration, the krz Lemgo together with PCS were looking for a flexible time recording solution. Today, municipal employees book their times via mobile phone, smartphone or web browser. The system has security features such as the entry of a PIN or the storage of working times if no network is available. All mobile phone bookings are transferred to the time management system via the PCS communication software in the same way as stationary bookings in the local office and are available for billing.

The mobile time recording system is used, for example, by the Zweckverband Kommunale Verkehrssicherheit Oberland in Bad Tölz. The team is on the road in Upper Bavaria and uses flash devices to monitor compliance with the prescribed speeds. Before the employees start work, they use their mobile phones to announce their working hours. These are used to calculate the project times for the respective commissioning municipality.

Not only for external customers does the krz Lemgo implement time recording and access with PCS, but also for itself: since 2012, the krz Lemgo has moved into a new building. INTUS readers for access control were installed at all doors. Nine INTUS 5300 time recording terminals record the working times. For the sensitive server rooms, 2 INTUS PS handheld vein readers were purchased, which allow access only to verified authorized persons. The short Lemgo has one goal: data protection and data security - the yardstick of professionalism - is demonstrated with a sophisticated in-house access control system.

"Together with PCS, we also find effective solutions for municipalities and administrations for special tasks in time recording or access control.

Stephan Solle
Municipal computer centre