

INFO PAPER

END-OF-SERVICE NOTIFICATION FOR DISCONTINUED INTUS HARDWARE MODELS

End-of-service information for the ‚INTUS RemoteSetup‘ device generation

- End of service and repairability for discontinued INTUS hardware
- Advantages of using the latest INTUS hardware
- Support from the INTUS Hardware Check



A success story for over two decades.

INTUS hardware for time recording and access control has earned a first-class reputation for exceptional reliability. In many cases, INTUS devices have been in use in customer installations for ten years or more.

As PCS attaches great importance to sustainability, the different device generations are backwards compatible. New INTUS devices can therefore be easily integrated into existing systems. This proves to be an enormous advantage, especially when an existing installation is to be expanded. At the same time, PCS is committed to ensuring that security and access control systems are state of the art and function optimally.

But technology and security requirements are constantly evolving.

In order to remain true to its commitment to high-quality solutions and first-class service, PCS is notifying you of the „End of Service“ (EOS) for INTUS hardware that has already been discontinued. This step marks the end of the era of the INTUS RemoteSetup device generation.

Time for security.



End-of-service for INTUS hardware that has already been discontinued

The „end of service“ (EOS) marks the point at which no services such as conversions, maintenance, repairs and no further support are offered (except as part of the stock sale).

Service for the following discontinued INTUS hardware has been discontinued as of 31/12/2024.
A limited quantity of spare parts is available from stock for some of the device types.

INTUS time recording terminals	INTUS Access Control Manager
INTUS 5300 INTUS 3100 / 3105 / 3120 / 3150 / 3155 INTUS 3600 / 3660 INTUS 3400 / 3450 / 3460 INTUS 3200 / 3300 / 3500 INTUS 2000 / 2200	INTUS ACM8 / ACM8e Wall / ACM8e Rack INTUS ACM4 / ACM40 INTUS ACM 3000

To ensure reliable operation, PCS recommends a preventive replacement of the above-mentioned access control and time recording hardware before unexpected failures occur.

Why is system up-to-dateness important?

PCS recommends the use of the latest INTUS hardware and regular firmware updates to ensure Security and future-oriented operation. Switching to a current generation of INTUS terminals with the latest INTUS RemoteConf configuration software offers many long-term advantages:

- Improved security functions, such as AES encryption for secure data transmission
- Investment protection through long-term repair and maintenance capability, support and preparation for the use of further developments
- Faster response times when booking and writing identification media
- New functions such as the combination of online and off-line access control, e.g. with the INTUS Flex Mechatronics locking systems based on OSS
- Use of the new Lx6 reader generation, for example for parallel use of MIFARE® and LEGIC® RFID technology
- Use of Bluetooth data transmission on the smartphone with the ID.mobile app
- Use of modern identification media
- The latest INTUS hardware generation offers the prerequisites for a cloud connection. This enables more flexible and efficient administration of time and access systems.

INTUS Hardware Check

To facilitate the changeover to new INTUS hardware, PCS offers a **comprehensive INTUS hardware check** as a service. With this service, it is possible to obtain transparency about all device parameters in the running system. How up-to-date is the INTUS hardware installation? Are current security standards being used? Can the INTUS hardware used be connected to cloud systems? Where is action required to ensure trouble-free operation in the long term?

The INTUS Hardware Check also focuses on Security: Is the latest firmware version being used to close security gaps, for example? This service checks the current status and - if appropriate - makes a recommendation for an update. It also analyses whether security-relevant settings are activated, such as the encryption of data communication, or whether adjustments may need to be made.



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Service for the following discontinued INTUS hardware will be discontinued by 31.12.2025 at the latest. A limited quantity of spare parts is available from stock for some of the device types.

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INTUS time recording terminals
INTUS 3150 / 3155

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